

## Privacy Policy

This privacy policy will explain how Orbium Health B.V. uses the personal data we collect from you when you use our website.

### Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What about cookies?
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
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### What data do we collect?

Orbium Health B.V. collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

### How do we collect your data?

You directly provide Orbium Health B.V. with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily fill in the contact form, complete a customer survey or provide feedback on any of our message boards or via email.

### How will we use your data?

Orbium Health B.V. collects your data so that we can:

- Get in touch with you after you ask us a question.
- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.

When Orbium Health B.V. processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## **How do we store your data?**

Orbium Health B.V. securely stores your data within the European Union.

Orbium Health B.V. will keep personal data we collect for two years. Emails will be retained for a period of seven years and deleted after this period.

## **Marketing**

Orbium Health B.V. would like to send you information about products and services of ours that we think you might like.

You have the right at any time to stop Orbium Health B.V. from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact us using the contact details provided below.

## **What are your data protection rights?**

Orbium Health B.V. would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request Orbium Health B.V. for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that Orbium Health B.V. correct any information you believe is inaccurate. You also have the right to request Orbium Health B.V. to complete information you believe is incomplete.

The right to erasure – You have the right to request that Orbium Health B.V. erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that Orbium Health B.V. restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to Orbium Health B.V.'s processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that Orbium Health B.V. transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [contact@orbiumhealth.com](mailto:contact@orbiumhealth.com).

## **What about cookies?**

We do not place cookies when you use our website, orbium-health.com.

### **Privacy policies of other websites**

The Orbium Health B.V. website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

Orbium Health B.V. keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 6 December 2021.

### **How to contact us**

If you have any questions about Orbium Health B.V.'s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us by sending an email to [contact@orbiumhealth.com](mailto:contact@orbiumhealth.com).

### **How to contact the appropriate authority**

Should you wish to report a complaint or if you feel that Orbium Health B.V. has not addressed your concern in a satisfactory manner, you may contact the Dutch Information Commissioner's Office.

Postal address

Autoriteit Persoonsgegevens

PO Box 93374

2509 AJ DEN HAAG

Telephone

Telephone number: (+31) - (0)70 - 888 85 00

Fax: (+31) - (0)70 - 888 85 01